



**HAIP Provider # 207691**

**INTRODUCTION TO CLAIMS**

**COURSE ID# PC100062**

**20 CE CREDITS (Must attend 8 classes and pass the National Exam)**

<b>DESCRIPTION:</b>	This course provides a broad overview of the functions of a Claims department, claims representatives & managers, and principles of insurance policy interpretation. Also, the course covers adjusting issues relating to the handling of claims for: property losses, auto physical damage and auto liability losses, workers compensation losses, and liability losses.	
<b>INSTRUCTOR:</b>	<b>Leila Tamashiro, Claims Consultant</b>	
<b>PLACE:</b>	<b>First Insurance Co - 1100 Ward Avenue, 5<sup>th</sup> Floor Training Room</b> Parking will NOT be validated, but there is parking available in the First Insurance garage and on the surrounding side streets.	
<b>TIME:</b>	<b>4:00 to 6:00 pm</b>	
<b>DATE:</b>	<b>Tuesdays - beginning August 11, 2009</b> <b>(8 Weekly sessions &amp; 1 review session)</b>	
<b>COST:</b>	<p style="text-align: center;"><u><b>TUITION</b></u></p> <p>HAIP members = <b>\$ 75.00</b> &amp; Corporate partners</p> <p>NON-member = <b>\$ 100.00</b></p>	<p style="text-align: center;"><u><b>BOOKS</b></u></p> <p><b>Intro to Claims – \$80.00</b> (Required Pkg includes text &amp; course guide) <b>HAIP will order all Course materials from the AICPCU.</b> ALL Hawaii orders are shipped by UPS 2<sup>nd</sup> Day AIR. AICPCU charges 14% Shipping fee &amp; HI sales tax is also incl at 4.712%. <b>Additional = \$15.50</b></p>
<b>REGISTRATION:</b>	Email your request to attend & Registration Form to <b>Dora Kahauolopua</b> at <a href="mailto:education@haipro.org">education@haipro.org</a> or FAX it to: <b>533-1680</b> <b>Payment should be received by the date of the first class.</b>	
<b>DEADLINE:</b>	<b>MONDAY JULY 27, 2009</b>	

If you have any questions, contact **Linda Ipsen**, HAIP-Education Committee at **564-8196**, or email her at: [education@haipro.org](mailto:education@haipro.org)

**STUDENTS MUST REGISTER AND PAY SEPARATELY FOR THE NATIONAL IIA EXAM - SCHEDULED FOR: OCTOBER 15 TO DECEMBER 15, 2009**

Visit the AICPCU website for more details on registering for the exam at: [www.aicpcu.org](http://www.aicpcu.org)  
or call them at 1-800-644-2101 (8 AM-6 PM eastern time, Mon-Fri)  
(The Honolulu Prometric Testing Center is located at 1132 Bishop St., 7<sup>th</sup> floor).

Honolulu Association of Insurance Professionals  
P.O. Box 91, Honolulu HI 96810  
[www.haiw.org](http://www.haiw.org)